

# DUDLEY ACADEMIES TRUST

## My Child at School and WEDUC



### TRANSITIONING FROM WEDUC TO My Child at School (MCAS)

Dear Parents/Carers,

We hope this message finds you well. We are writing to inform you of an important update regarding the payments and communication platform we use at our school.

As of Friday, 14th March 2025, the Reach More Parents (WEDUC) app will no longer be in use by our schools. This decision comes after we were recently informed that the payment provider, Squid, will be removing support from WEDUC. In light of this, we have decided to expedite the transition to a new system, the My Child at School (MCAS) App, which will replace WEDUC moving forward for all school related activity from Friday 14<sup>th</sup> March 2025.

The MCAS app will provide an all-in-one platform where you can stay up to date with important matters regarding your child, including making payments, tracking attendance, and accessing other essential information. We are confident that this will provide a more efficient and user-friendly experience for both you and our school staff.

#### Balances and Refunds

To ensure a smooth transition, we recommend you only top up your WEDUC account for any payments you plan to make between today and 14<sup>th</sup> March 2025. If you have a remaining positive balance on Friday 14<sup>th</sup> March 2025, you will need to request a refund by contacting WEDUC directly on the following information.

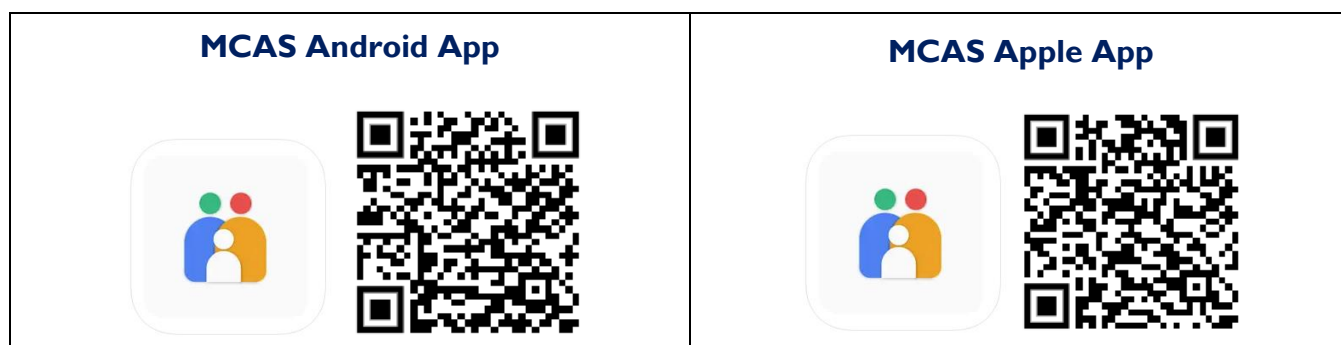
**Website:** <https://www.reachmoreparents.com/parent-support>.

**Phone:** 01509 221349

**Email:** [support@weduc.com](mailto:support@weduc.com)

In the coming days, you will receive your login credentials for the MCAS app, where you can manage your child's account, make payments, and stay informed about your child's progress and school updates.

In preparation for receiving your log in credentials you can download the MCAS app by scanning the following QR Codes with your smartphone.



Or alternative you can access the MCAS web portal by visiting the following link.

My Child at School Portal - <https://www.mychildatschool.com/MCAS/MCSParentLogin>

We appreciate your understanding and cooperation during this transition. If you have any questions or need assistance, please don't hesitate to reach out.

Thank you for your continued support.